

Employment Outcomes

Congreso seeks to alleviate poverty through promoting self-sufficiency. By providing industry-specific training and training in 21st Century workforce skills, Congreso helps people gain and keep jobs with a family-sustaining wage.

Indicator Name	Clients Served	Outcome	Increasing	% Measured
Increased in English proficiency	79	92% increased	(22 clients)	30% ¹
Obtained industry recognized certification	142	78% certified	(39 clients)	35% ²
Placed in a job	271	54% placed	(102 clients)	69%
Reached 6 months of job retention	-	49% retained ³	(19 clients)	

Education Outcomes

By keeping students on track to graduate, helping them gain education credentials, and ensuring that they go to college, Congreso helps people improve their economic outlook.

Indicator Name	Clients Served	Outcome	Increasing	% Measured
Increased numeracy skills in alternative education (TABE Score)	259	74% increased	(71 clients)	37% ⁴
Increased literacy skills in alternative education (TABE Score)	259	75% increased	(77 clients)	40% ⁴
Increased numeracy skills in traditional education (Math Grade)	831	84% increased	(578 clients)	83% ⁵
Increased literacy skills in traditional education (English Grade)	831	87% increased	(546 clients)	76% ⁵
Attended school regularly (80% attendance rate or better)	1120	83% attended regularly	(625 clients)	67% ⁵
Promoted to the next grade (Exito Program only)	145	78% promoted 8% in summer school	(83 clients) (9 clients)	74% ⁵
Obtained a GED	192	x 8 8 Obtained GED	(8 clients)	100%
Graduated from High School	33	x 12 12 Obtained Diploma	(12 clients)	
Completed at least 2 years of post-secondary education	76	x 4 4 Obtained AA 62% retained	(4 clients) (42 clients)	89% ⁶

Supportive Services: Economic Stability

By teaching financial knowledge and skills, connecting clients to appropriate public benefits, and increasing clients' financial assets, Congreso removes barriers to achieving education and employment goals.

Indicator Name	Clients Served	Outcome	Increasing	% Measured
Received public benefits	1367	64% received benefits	(879 clients)	100%
Returned tax dollars to community members	443	x 837,584 \$837,584 returned	(443 clients)	
Increased financial management knowledge	103	98% increased	(101 clients)	100%
Purchased a home	60	x 30 30 homes purchased		
Prevented foreclosures	-	x 310 310 foreclosures prevented		

Supportive Services: Client Health & Safe Living Outcomes

By providing an integrated set of case management and health services, Congreso removes barriers to achieving education and employment goals.

Indicator Name	Clients Served	Outcome	Increasing	% Measured
Increased knowledge of nutrition and disease	1851	89% increased	(933 clients)	57% ¹
Increased knowledge of situations that lead to domestic violence	1061	82% increased	(597 clients)	69% ¹
Increased parenting knowledge	571	50% increased	(89 clients)	31% ¹
Avoided entry or re-entry into juvenile justice system	258	95% did not enter	(245 clients)	100%
Delayed repeat pregnancy or first time pregnancy (teens)	104	97% delayed	(101 clients)	100%
Improved behavioral health	656	75% improved	(100 clients)	20% ¹

¹ Clients measured are those for whom both a pre and post test were obtained.

² Clients measured are those who were eligible to attempt the certification test.

³ Of clients who were placed in a job at a time when they could have achieved 6 months of job retention during FY10.

⁴ Clients measured are those clients who had at least two applicable TABE scores recorded that were served in FY10. Some clients' first test date may have been in a previous year, but only clients with a final test date in FY10 were included.

⁵ Clients measured are those students for whom grades and attendance information could be obtained, and whose parent or guardian gave consent for Congreso to receive their grade information.

⁶ Clients measured are those who chose to stay enrolled past a two week drop-add period instituted by Harcum College during their first semester enrolled.